



# Russetings



“

*If you want  
others to be  
happy, practice  
compassion. If  
you want to be  
happy, practice  
compassion.*

”



# Fostering independence through compassionate care

At Russettings, we focus on meeting the needs and aspirations of people who require nursing care or are living with dementia. Each member of staff benefits from our comprehensive training programme and a high proportion have achieved NVQ / QCF qualifications. We respect the privacy, rights, independence and freedom of choice of all our residents and operate an open door policy, where relatives and friends are welcome to visit at any time.

When looking for a care home, we understand you want somewhere you can feel relaxed, safe, comfortable and above all, call 'home'. We endeavour to provide a homely environment within a therapeutic care setting, offering a range of single rooms with en-suite facilities. The home benefits from a lovely conservatory overlooking extensive and beautiful grounds.



## The philosophy of person-centred care

*Deborah Cresswell on why and how we do what we do.*

Person-centred care sees residents as equal partners in planning, developing and assessing care to make sure it is most appropriate for their needs. It involves putting residents and their families at the heart of all decisions.

Person-centred care recognizes that if residents are to be truly happy and fulfilled, we need to understand their past and present relationships with others. It is not just their interactions with staff that are important, but also their

relationships with family members and other healthcare professionals. This is the bedrock upon which the day-to-day running of our home is based.

The photos in this brochure and on our website are real. We haven't used library photos like you'll find in many other care homes' literature. Our photos are all of genuine residents and staff members going about their daily business.



# Arrange a visit today

Our home is a beautifully refurbished period building in the heart of Balcombe. The village itself is located just outside Haywards Heath and in close proximity to the towns of Crawley and East Grinstead. We are well-served by public transport and you can find out more detail about specific services on the following websites:

[www.southernrailway.com](http://www.southernrailway.com)

[www.thesussexbus.com](http://www.thesussexbus.com)

The map below gives you an idea of our location, however, should you require any further help getting here, please contact us using the details below.

Contact us on:

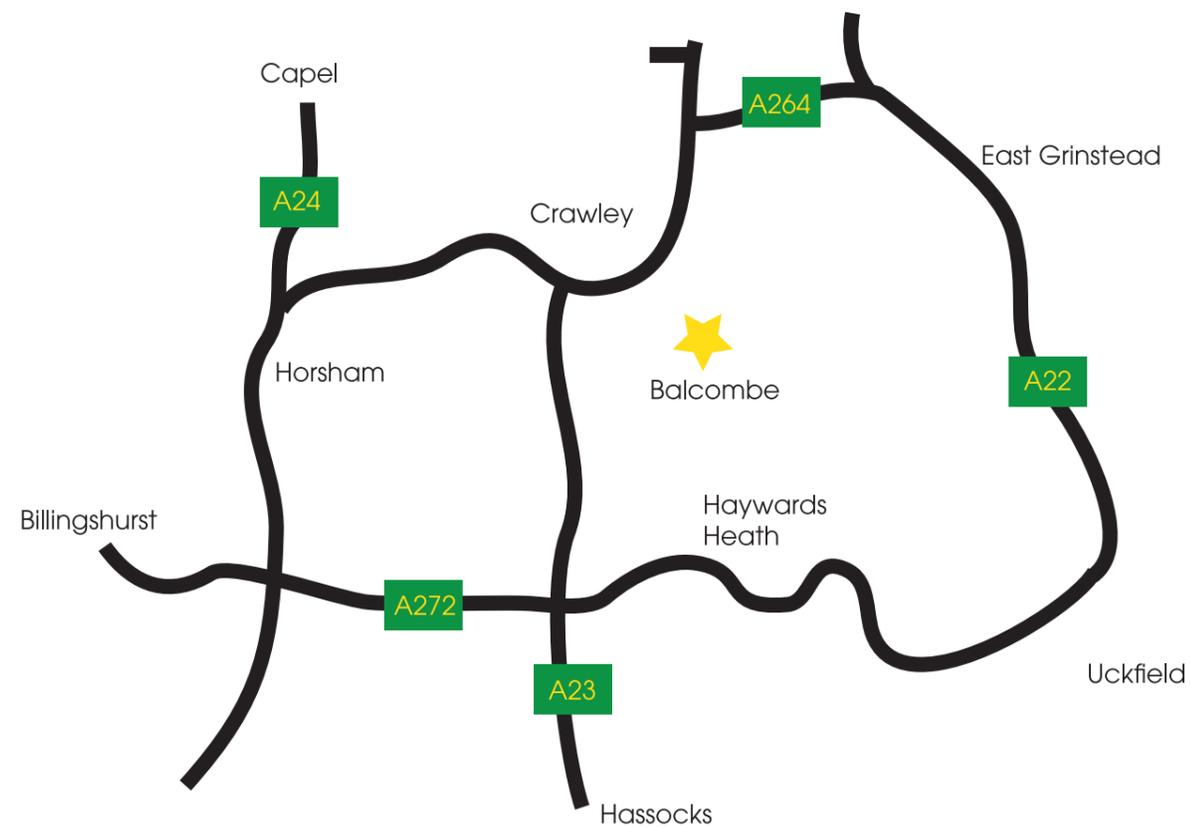
Russettings Care Home

Mill Lane, Balcombe

West Sussex RH17 6NP

01444 811630

[www.russettings.com](http://www.russettings.com)



Mill Lane  
Balcombe  
West Sussex  
RH17 6NP

01444 811 630  
[info@russettings.com](mailto:info@russettings.com)



[russettings.com](http://russettings.com)